

THE ISLANDS lifestyle

IN THIS ISSUE:

The Islands Lifestyle Newsletter is Going Digital!

Assessments

Lighted Boat Parades

Call for Candidates

Board Members:

Donna Luse, President
 Marie Nowicki, Vice President
 Chuck Hummel, Treasurer
 Roger Reinhardt, Secretary
 Stephen Hall, Director
 Matt Letter, Director
 John Stoehr, Director

Architectural Committee:

Charlotte Adcock
 Michael Fleming
 Sara Gahm
 Stephen Hall
 Royce Stine
 Dawn Tremaglio
 Diane Wilfley

Community Manager:

Emily Watson, CMCA
emily.watson@fsresidential.com

Assistant Community Manager & Lifestyle Director:

Joanna Loftus, CMCA
joanna.loftus@fsresidential.com

Compliance Coordinator:

Abigail Helman
Islands.Compliance@fsresidential.com



Onsite office:

825 S. Islands Drive West
 Gilbert, Arizona 85233
 480-545-7740 • 480-503-1037 (fax)
islandscommunity.org



FirstService
 RESIDENTIAL

FirstService Residential
 24/7 Customer Care Center
 480-551-4300
fsresidential.com

IMPORTANT PHONE NUMBERS

The Islands Onsite Office 480-545-7740
 FirstService Residential 24/7 Customer Care Center 480-551-4300
 Maricopa County – Complaint Line (Green Pool/Mosquitoes) 602-506-6616
 Town of Gilbert Customer Care Center & Street Maintenance..... 480-503-6800
 Town of Gilbert Non-Emergency Police Department 480-503-6500
 Town of Gilbert Public Works Service Center 480-503-6400
 Town of Gilbert Neighborhood Services..... 480-503-6893
 To report issues or request Gilbert services such as: potholes, graffiti, streetlight outages, and bulk trash, use the Gilbert 311 app or visit gilbertaz.gov/311.



FROM THE PRESIDENT'S DESK...

The President's portion of the newsletter will share highlights from our Islands Homeowner Association (HOA) board business meetings with homeowners on a quarterly basis.

SPECIAL NOTE:

I hope this newsletter finds you and your loved ones well. The staff and volunteers have been practicing all Maricopa COVID-19 mandates and recommendations. We now offer very limited access to the clubhouse for business. Please do not hesitate to call our onsite management staff, instead of visiting, with your questions or concerns: 480-545-7740.

ISLANDS COMMUNITY VENDORS:

- Thank you, First Service, Emily Watson the onsite Community Manager, Joanna Loftus the Assistant Community Manager, Abby Helman the Compliance Coordinator for keeping the board informed and on-track in managing every community aspect of our daily, monthly and yearly community duties.
- Thank you, Brightview, James Carr, our onsite Landscape Manager and crews, who always go above and beyond in caring for our community landscaping and assisting with our community events. Please notice our gorgeous winter grass!
- Thank you, Solitude Lake Management, Bob Revolinski and techs for servicing our three lakes most weekdays. Recommended fish for both lake maintenance and sport fishing will be delivered soon to all three lakes.

FINANCE COMMITTEE:

- A special thank you to Emily and our board volunteers, Chuck Hummel, John Stoehr, and volunteer Ken Blaisdale for serving on the Finance Committee completed most of the 2020 tasks in preparation for 2021.

ARCHITECTURE COMMITTEE (ARC):

- Thank you, Joanna, and ARC committee volunteers: Stephen Hall (board), Skip Brindle (former member), Sara Gahm, Royce Stine, Dawn Tremaglio, Diane Wilfley and Michael Fleming for enforcing our beautification guidelines.

COMMUNITY MAINTENANCE:

- The Wall Task Force, board volunteers, John Stoehr and Stephen Hall have identified high priority wall repairs with expected vendor quotes arriving soon.
- The entire community irrigation piping

replacement, along with new smart controllers using the phone app, has been completed, resulting in water cost savings.

- Trees that did not survive the record hot AZ summer heat, have been and will continue to be removed. Due to our significant tree loss, Brightview has volunteered to significantly reduce the cost of purchasing and planting 49 trees for our association.
- Ajax liquid dish soap suds added repeatedly to the fountain have caused significant damage. This form of vandalism is not as funny or entertaining as it seems on the surface, but instead causes high corrosion damage to the water feature that has proven to be very expensive for the association. Please help us in discouraging this activity and be sure to call the Gilbert police (non-emergency) when this activity is in progress. 480-503-6500.

COMMUNITY IMPROVEMENTS:

- The Dream Team Task Force has collected vendor quotes and the board chose a vendor to level the deteriorating amphitheater, creating a natural stage that extends from the clubhouse glass sliders. The step near the stage will become a convenient equipment ramp. The long overdue surfacing of the walkway areas around the clubhouse will also be re-surfaced to match the new stage surface. As our duties on this task force are coming to a close, it is important to thank this super fun group of volunteers for bringing their ideas and time to make this project possible: Donna Luse (board), Marie Nowicki (board), Melitta Fleming, Diana Hummel, and Jetta Dailey.
- Utilizing the onsite staff skills, our Islands Newsletter will be created in-house and go digital in 2021. This will be a considerable cost savings to the association but we will need your email address; let our onsite office know: email joanna.loftus@fsresidential.com or 480-545-7740. Hard copies can be printed at our onsite office for residents without digital access.

COMMUNITY EVENTS:

- Clubhouse rentals have been put on hold till the COVID-19 crisis is more safely contained. We just witnessed an active community-wide garage sale with a well-attended Shred-a-Thon. Most of our traditional events have been cancelled but Joanna is researching possible safe social distancing events for the future. Please bring us more ideas.

– **Donna Luse, Islands HOA President, M.S.C.I.S. & M. Ed.**

manager's corner

by Emily Watson, CMCA, Community Manager



Newsletter Going Digital in 2021

You may already receive The Islands bi-weekly email blasts filled with news, events, updates and resident notifications about items pertaining to the master association. What you will also start receiving in 2021 will be a digital version of The Islands Lifestyle quarterly newsletter, delivered to your inbox. This eliminates the mailed 8-page colored newsletter from being delivered to your mailbox. However, it will still be filled with important Association related news and articles to keep you informed.

This decision was made by the Board at the September 2020 meeting, after discussion on keeping up with the times and eliminating unnecessary costs. It not only saves on large printing and editing costs to produce and mail the newsletter, but allows for the newsletter to be more accurate and up-to-date, from the time of the production to the time of delivering it to your inbox.

The digital newsletter will continue to be linked to the newly renovated community

website, shared on the official Islands Facebook page and hard copies can be printed at the onsite office for a resident by request.

I want to make a **special thank you** to Jill McClimon, Islands resident and long-time designer of The Islands Lifestyle Newsletter. Her time and talent shined in each newsletter, not to mention her photos that help showcase the community.

With this transition, comes assistance from YOU! We want to hear from you via email. As the email blasts and now newsletters being our main source of communication, we need to ensure we have your preferred - updated and correct - email address on file. This includes all residents; renters and homeowners.

Please send us your emails, along with your name and address, to properly log it into the system. I look forward to hearing from you soon.

– Emily.watson@fsresidential.com



Call for Candidates

The Annual Meeting of Members is just around the corner on April 21, 2021. There will be one position up for election with a three-year term. To be considered a candidate you must be an Islands resident for at least six months from time of submission and your account must be current. If you are volunteer-minded and willing to serve the community as a whole, please consider submitting your name as a candidate. Go to islandscommunity.org to complete the form. The Nominating-Election Committee will review each candidate and confirm their eligibility for candidacy. For more information please contact Emily Watson at emily.watson@fsresidential.com.

Office Closures

The onsite office will be closed on:

- Thursday, December 24th and Friday, December 25th
- Thursday, December 31st and Friday, January 1st
- Monday, January 18th
- Monday, February 15th

If you have a life or property threatening emergency, please call 911. If you have an emergency in the community, please call our Customer Care Center at 480-551-4300; available 24 hours, 7 days a week.

Like The Islands on Facebook...

www.facebook.com/theislandscommunityassociation

Board Meeting Schedule

The Board of Directors typically meets on the fourth Monday of each month. Open Session for the Board meeting begins at 5pm in the Community Center, with the Executive Session following the Open Session. Please visit the community website or call the onsite office to verify. Upcoming Board of Director meeting dates for 2021: **January 25th** and **February 22nd**.

Semi-Annual Assessment Reminder and Payment Options

	Description	How to Sign Up	Cost and Processing Time
ClickPay	ClickPay is an online payment service allowing you to pay your assessments with either an e-check or a major credit card. You may pay assessments on a one-time occurrence or set up a recurring arrangement (Autopay).	Go to https://www.fsresidential.com/arizona/home and click "MAKE A PAYMENT", enter your property zip code and click "CLICKPAY" to sign up.	Process time for ClickPay is 3 days Autopay/Recurring: Free with eCheck (checking/savings acct.); 2.95% for credit card, per occurrence. eCheck (checking/savings) one-time payment: Free Credit Card one-time payments: 2.95% based on the amount charged eCheck (checking/savings) one-time via phone: \$6.95/payment transaction Credit/Debit Card one-time via phone: \$6.95/payment transaction + 2.95% based on the amount charged
Bill Pay	Bill Pay is an online banking service offered by most banks that will debit your choice of checking or savings accounts. You may pay your assessments on a one-time occurrence or set up a recurring arrangement.	Follow your bank's website instructions or call your bank for assistance. Include your association name, your 12-digit acct. number and the lockbox address: P.O. Box 62051 Newark, NJ 07101	Typically Free Check with bank for processing time.
Mail	US Bank has a lockbox collection point: FirstService Residential Arizona P.O. Box 62051 Newark, NJ 07101	Nothing required – simply tear off the remittance portion of the monthly statement and mail with payment.	Price of stamp 7 to 14 days to process
Drop Off	Pay at either of two Valley offices Monday–Friday, 8am–5pm: Corporate Office – 9000 E. Pima Center Pkwy, Suite 300 Scottsdale, AZ 85258 Onsite Office – 825 S. Islands Drive West, Gilbert, AZ 85233	Nothing required – simply tear off the remittance portion of the monthly statement and drop off with payment. PLEASE NOTE: We accept ONLY personal or cashier/certified checks. NO cash, money orders, debit or credit cards are accepted at these locations.	Free



As a friendly reminder, The Islands Master Association semi-annual assessment is due every January 1st and July 1st. For 2021 the semi-annual assessment amount is \$314.84. Courtesy statements are mailed early December and this amount due is a contractual responsibility regardless if you receive the statement or not.

As per the Association's collection policy, if payment is not posted to your Association account by the 31st of the month due, a \$15 late fee and \$30 rebill fee will be applied. For further collection action, please review the Association's policy at www.islandscommunity.org.

Payment options are listed in the table at left.

Building Memories at THE ISLANDS

calendar of events

Lighted Boat Parades

Sadly, one event after another was canceled due to COVID-19 in 2020, including the December Winter Wonderland Event at The Islands Park. BUT... brighter days are ahead, thanks to the residents on Lakes 1, 2 and 3! We appreciate their time in putting together lighted boat parades.

Saturday, December 12th, 5:30pm • Lake 1 (north)
Contact Ken at 480-688-2207 or Ray at 480-843-7661 or rmyrabo@icloud.com for boat entry information.

Saturday, December 12th, 6pm • Lake 3 (south/at park)
Contact Pat & Judy Tilton 602-574-2977 or Pat@hawkeyelectric.com or Judy@hawkeyelectric.com for boat entry information.

Saturday, December 19th, 7pm • Lake 2 (middle)
Please contact Warren at 480-558-5231 or 480-239-3252, or at icswdf@hotmail.com for boat entry information.

Park and common areas are open and available for all Islands residents to view Lighted Boat Parades on a "Use at Your Own Risk" status. While at The Islands park and common areas, ensure you and your family are safe by following recommended county, state and federal guidelines which include:

- Wear a mask
- No groups of 10 or more
- Stay 6 feet apart
- Wash your hands frequently
- Stay home if you are sick
- Take personal responsibility to keep yourself and others safe



The Lakes Don't Eat Candy

The lighted holiday boat parades are a big part of The Islands tradition. Creative displays and bright, colorful lights illuminating the water... it's magical! But the magic fades the next day as candy, litter and debris are tossed and left all over the lakes and common areas. It's a mess to clean up, as well as endangers the wildlife.



How does littering affect our water? Bob Revolinski, Aquatic Biologist for Solitude Lake Management states: "When debris – plastic, bottles, cigarette butts, etc. – are thrown on the ground, gets washed into storm drains and directly into our waterways. In addition to potentially choking, suffocating, or disabling aquatic life like ducks, fish, turtles, and birds, litter decreases oxygen levels in the water when it decays."

Please help to keep The Islands lakes, common areas and wildlife clean and safe this holiday season, by not throwing candy at the boat parades and taking all litter with you when you leave. Thank you!

Upcoming Islands Events

We love our Islands events, but due to COVID-19 all event dates are subject to delay, postponement, change, or cancellation. All Islands events are "attend at your own risk". Winter Wonderland has been cancelled. Updates for future Islands events will be posted on The Islands Association Facebook page, in bi-weekly Eblasts, islandscommunity.org and in the Lifestyle Newsletter.

Tentative Events...

- Paws in the Park – Saturday, February 6th, 10:30am–12:30pm**
Watch for updates for this pet friendly event.
- Community Garage Sale – Saturday, March 6th**

Covid-19 Updates

During this critical time our top priority is to serve the residents of The Islands Community Association and to keep our community safe and healthy.

Currently, the onsite office is encouraging all residents to correspond via email and phone. If you are in need of an in-person visit, please reach out to schedule an appointment at 480-545-7740 or email emily.watson@fsresidential.com. Face masks are required to enter the onsite office.

- Playground and outdoor fitness equipment are open. Park and common areas are open and available for all Islands residents on a "Use at Your Own Risk" status. The playground, benches and tables are professionally sanitized twice a month. The Islands Park is a Private Park for Islands Residents only. All posted park rules still apply.

While at The Islands Park and common areas, please follow the recommended county, state and federal guidelines and take personal responsibility to keep yourself and others safe.

This is an ongoing and changing situation, and The Islands will continue to monitor and update its actions accordingly. Be diligent and read future updates on The Islands Facebook page or in the bi-weekly eblasts. Your continued patience and cooperation during this time are greatly appreciated.

DECEMBER

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		Costain HOA Meeting 6pm	1 Architectural Review Committee Meeting 5:45pm	2	3	4
6	7	Windhaven III HOA Meeting 7pm	8	9	10	11
13	14	Sandcastle HOA Meeting 7pm	15	16	17	18
20	21		22	23	OFFICE CLOSED 24	OFFICE CLOSED 25
27	28		29	30	OFFICE CLOSED 31	
						Holiday Boat Parade Lake 1 – 5:30pm Lake 3 – 6pm
						Holiday Boat Parade Lake 2 – 7pm

JANUARY

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					OFFICE CLOSED 1	2
					Assessment Due	
Town of Gilbert Bulk Trash Pickup Week	3	4	5	6	7	8
			Architectural Review Committee Meeting 5:45pm			9
10	11	Windhaven III HOA Meeting 7pm	12	13	14	15
17	OFFICE CLOSED 18	19	20	21	22	23
24	Islands Master Association Board Meeting 5pm	25	26	27	28	29
31						30

FEBRUARY

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
			Architectural Review Committee Meeting 5:45pm			Paws in the Park 10:30am - 12:30pm (Tentative)
Town of Gilbert Bulk Trash Pickup Week	7	8	9	10	11	12
		Windhaven III HOA Meeting 7pm				13
14	OFFICE CLOSED 15	16	17	18	19	20
21	Islands Master Association Board Meeting 5pm	22	23	24	25	26
28						27

NEW THIS YEAR!

Holiday Light Map and Contest

See flyer on back cover of this newsletter.

Suds in the Fountain



Seeing suds in the main entry fountain, south of Elliot, is not unusual. Thanks to volunteer resident Ray Myrabo, chances are you don't notice them. He takes the time to put de-sudzer into the fountain as and when needed.

While a thrill for the individual(s) throwing soap into the fountain and watching the science of the bubbles/suds occur, this "free entertainment" is not so free at all. It takes sometimes a few gallons of de-sudzer to treat suds, not to mention time to dig out the soap bottles.

With how frequently we have seen it happen this fall, it also means the cost of having to empty out murky fountain water and constantly repairing the fountain seat edge with stucco and paint.

Please assist the Association in eliminating this careless act, keeping the fountain sparkling and maintenance costs minimal. If you see the act in progress, please report it to the police.

Architectural Review Meeting Dates

Any exterior modifications to your home, including painting, need to be submitted for review. Requests must be submitted by the Wednesday before the scheduled meeting dates of January 6th, February 3rd and March 3rd.



Where To Go For Accurate Information

The Islands Community Association realizes that digital tools and social media are quick and easy ways to communicate with members. Did you know that The Islands has an official Facebook page? It's The Islands Community Association and contains The Islands official logo. There is a bi-weekly eblast that comes directly from The Islands Community Association which is embellished by the official Islands logo. The official Islands website, islandscommunity.org contains... you guessed it... an official Islands logo.



It should be noted that Nextdoor, many Facebook pages, groups, websites or other digital or social media platforms, that are maintained or administered by individuals or businesses, are NOT official Islands resources. Just because the group, page or website may be labeled The Islands or some similar name, does not mean it is an official resource and is not endorsed by The Islands Community Association, Board of Directors, Management or Staff.

More often than not, the information or answers given on these unofficial platforms are incorrect, incomplete, and may cause further confusion or frustration. As for responding online, The Islands Association will not get into a dialogue or debate with members or others for legal reasons.

To get the facts about Islands related topics please look to the official resources mentioned in the first paragraph or contact the office directly at 480-545-7740. We are here to help.

The Islands Women's Club is an amazing group of women from all over The Islands. We are a social and charitable organization focused on getting to know your neighbors and giving back to the community where we live. Typically, we would be meeting regularly, but due to COVID restrictions, we have had to postpone until further notice.

The charity we will be supporting this year is ICAN. It is a wonderful program offering many services to the youth of the East Valley. Please look them up if you are interested in supporting their efforts at icanaz.org.

Even though our in-person socializing is limited, remember you can still call, write, text, email, drive by and wave at those in your neighborhood to bring some joy! We would love to meet you so please follow us on Facebook for updates.

Co-Presidents: Kelly McGuirk & Barb Milazzo
Co-Vice Presidents: Sue Myrabo & Lyn Martin
Co-Secretaries: Monica Wickam & Diane Wilbur
Co-Treasurer: Angie Day & Sandy Veach



treasurer's note by Chuck Hummel, Board of Directors Treasurer

Financial State of the Community

The Board of Directors and Finance Committee are looking forward to a leaving 2020 behind and starting a New Year filled with hope and promise for the Islands Community. There are challenges ahead but we are committed to continue our efforts to manage The Islands finances in a prudent manner and work toward enhancing and improving our community assets for all to enjoy.

Our 2021 budget was completed which necessitated a 5% increase in community assessments for the coming year due primarily to increased funding of our **Reserve Fund** as a result of our rapidly deteriorating infrastructure, primarily our community walls. You may have noticed that our approximately 10-miles of community walls are in need of major repairs and painting.

During the past several years we have been playing "catchup" with the rising costs of our aging community assets and have experienced some rather large unanticipated expenditures for infrastructure repairs and replacements. The biggest financial issue currently facing us is and has been the deterioration of our community walls.

Although we have spent over \$1,000,000 since 2017 on wall construction, repairs and painting, our projected cost over the next 5-years is estimated to exceed \$2,000,000 in order to maintain and improve the appearance of our community. This amount exceeds the total funds currently available in our **Reserve Fund**. As a result, it has necessitated a substantial increase in future annual funding of reserves as a portion of our community assessments. We expect this increased funding to continue for

several years which will impact future assessments as well.

On a brighter note, we are looking forward to bringing back our community events for 2021 for our mutual enjoyment and sense of community. We all have missed our ability to gather together and enjoy our Islands. We are hopeful that a vaccine will be available soon so that we can hold these events that bring our community together and allow us enjoy one another again.

With the federal and state elections concluded, we will soon be turning our attention to The Islands Board Elections. I am sure that our elections will not be as contentious as the election season that we have recently endured. In a few months we will be voting to elect one candidate for the Board. We will again have both paper ballots and electronic voting available to the community. The electronic voting option has made voting easier and has increased voter participation and community involvement in our elections. We hope that you will investigate the candidates and choose the candidate best suited to support your vision of The Islands. Every election is important so be sure to vote for your choice of Board candidates in the coming election.

We hope that you continue to enjoy our community and become more involved with us in keeping The Islands one of the best premier communities in Arizona. We encourage you to review the Islands financial statements, budgets and our investment policy on our community website and of course join us at our monthly meetings. You can also contact our FirstService management team or any of our board members if you have any questions, comments or suggestions.



Association Document Updates

Visit the newly renovated community website, islandscommunity.org, and become familiar with the following document revisions & updates.

- Addition of Sherwin-Williams color names/codes for the pre-approved color schemes. February 2020
- Architectural Guidelines, Rules & Regulations Handbook. Revised August 2020
- Islands Budget 2021. Approved September 2020
- Islands Onsite Reserve Study. Approved in September 2020 to begin January 2021
- Islands Collection Policy. Updated October 2020



Property of the Quarter

Selections based on yard and home maintenance, as well as good standing in the community.

We have been visiting the Islands for several years with close friends who live on our lake. This was our "go to" escape from the East Coast and we referred to this place as our retreat, our sanctuary. When transferring to Arizona, there was no other place we considered than The Islands and Gilbert. We're blessed to find our home, enjoy multiple friends and neighbors, and our evening rides and sunsets help us to unwind and recharge. The community is beautiful and we've met many members of the board who really care about the long-term well-being of our neighborhoods. This is our home... Thanks again, Tom & Lourdes

compliance corner

by Abby Helman, Compliance Coordinator



As a reminder construction dumpster, portable storage units, portable toilets may be permitted (please refer to The Islands Architectural Guidelines #10). A homeowner may have the dumpster, temporary storage or porta potty unit for up to two weeks in any calendar year. If a homeowner needs additional time, an extension may be granted for extenuating circumstances,

but please remember to provide a prior written notice to the onsite office with the following information:

- The dates the storage unit, portable toilet or dumpster will be on your property
- Intent of use

The management staff, Board of Directors and/or Architectural Review Committee reserves the right to grant additional time as determined on a case-by-case basis. It is preferred that the dumpster/temporary portable storage unit be placed in the driveway while ensuring that it does not block the sidewalk. If the driveway is not an option, placement on the street is allowed as long as it does not interfere with sidewalks, pedestrians, vehicular traffic or sightlines for vehicular traffic. Only one porta potty may be located in the front of the property for the purpose of supporting approved construction and should be positioned out of view of neighboring properties as much as possible. The porta-potty must be cleaned at a minimum of one time per week.

Keep in mind, having ARC approval on a project does not automatically permit the use of a dumpster/temporary storage unit or portable toilet.

Please be sure to reach out to any of the onsite staff members for guideline assistance. We're always more than happy to help.

Gilbert Bulk Trash Pickup



The Town of Gilbert bulk trash pickup is every 5 weeks. Place acceptable bulk items in the street against the curb no earlier than the Saturday prior to your collection week and no later than 5am on Monday of your collection week.

No bulk trash pickup is scheduled for December 2020. Bulk trash pickup will be on the following dates in 2021: January 4th, February 8th, March 15th, April 19th, May 24th, June 28th, August 2nd, September 6th, October 11th and November 15th.

Sub-Associations and Architectural Forms

Some sub-associations in The Islands require architectural approval from the sub-association first, before submitting to The Islands for review. This is per each sub-association's governing documents. When an architectural request is submitted to The Islands for review, the sub-association approval must be attached to The Islands Architectural Request Form. Approval from a sub-association does not mean automatic approval from The Islands. The following sub-associations require architectural approval prior to The Islands:

- Charter Point
- Coral Reef Townhomes
- Costain
- The Falls/Coral Point
- Laguna Shores/The Cove
- Paradise Cove
- Sandcastle Village
- Seawynds Townhomes

Visit the 'Stay Connected' tab on islandscommunity.org for an updated list of contact information for each sub-association. If The Islands management staff can be of further assistance with any questions, please call the onsite office at 480-545-7740

ENVIRONMENTAL COMPLIANCE

Stormwater Best Management Practices for Lake Communities

What you should know...
Water is a precious resource in the desert! Everyone needs to do their part to protect our water from pollution. Water flowing over forests and other surfaces picks up sediment and other pollutants and carries them into the stormwater system.

Did you know?
The Environmental Protection Agency (EPA) estimates that approximately 90% of known pollution to our nation's waters is attributable to polluted stormwater runoff.

Lake Levels in your Community
Stormwater retention is one purpose for the Lake in your Community. When the lake levels are full it raises the abilities critical to the operation and maintenance of the stormwater system. If at capacity the water will back up into other storm infrastructure and cause issues like mosquito breeding, inability to perform routine inspections leading to missed maintenance and repairs.

Common Pollutants:

- Sediment
- Yard Debris
- Pet Waste
- Antifreeze Products
- Paints/Solvents
- Pesticides & Fertilizers
- Oil
- Construction Debris
- Household Chemicals

How you can help:
Use the following practices:

- Keep your vehicle **leak free**.
- Sweep yard debris and after digging and tilling clean up soil conditions.
- Use herbicides and pesticides properly. **More is not always better.**
- Don't cover water your lawn.
- Pick up animal waste and dispose of it properly.
- Follow the **pool draining** instructions found on our website.

GILBERT

THE ISLANDS

The Islands Community Association

825 S. Islands Drive West
Gilbert, AZ 85233

Islands Office

Desk: 480-545-7740
Fax: 480-503-1037

FirstService Residential

Office: 480-551-4300
Fax: 480-551-7726

Community Manager

Emily Watson
emily.watson@fsresidential.com

A festive advertisement for a holiday light contest. The background is a bright blue sky with white starbursts and a string of colorful Christmas lights (red, yellow, green, and white) draped across the top. The text is centered and reads: "Light Up Your HOLIDAYS with The Islands Holiday Lights Map and Contest". Below this, a red rounded rectangle contains the contest details. At the bottom right of the red box is a small graphic of a house with a tree and lights. At the very bottom of the page, a dark blue banner contains contact information for The Islands Community Association.

Light Up Your HOLIDAYS
with The Islands Holiday Lights Map and Contest

When it comes to holiday lights, does your house stand out in the neighborhood?
We're on the hunt for holiday light displays around The Islands and we'd like to add yours to our map!

December 1st through 15th:
Email Joanna.Loftus@fsresidential.com to be added to The Islands Holiday Lights map. Include your name and Islands address. Name will not be published.

December 17th: Link to The Islands Holiday Lights Map will be emailed to residents and available on Facebook. Printed copies will be available at the onsite office.
A link will also be provided to vote on your favorite house!
No grand prizes... This contest is just for fun!

The Islands Community Association | 825 S Islands Drive West | Gilbert, AZ 85233 | 480-545-7740 | islandscommunity.org