



## Payment Options for The Islands Assessments

|                 | Description  | How to Sign Up  | Cost  |
|-----------------|--|---|---|
| <b>ClickPay</b> | <p>ClickPay is an online payment service that allows you to pay your assessments with either an e-check or a major credit card. You may pay your assessments on a one-time occurrence or set up a recurring arrangement (Autopay).</p> <p>ClickPay Customer Service<br/>1-888-354-0135</p>   | <p>Go to <a href="https://www.fsresidential.com/arizona/home">https://www.fsresidential.com/arizona/home</a> and click on "MAKE A PAYMENT", enter your property zip code and click on ClickPay to sign up.</p>  | <p><b>AUTOPAY/RECURRING:</b><br/> <b>e-Check(checking/Savings account):</b> FREE<br/> <b>Debit Card:</b> \$3.00 for every \$100.00 (maximum fee of \$9.95) ;<br/> <b>Credit Card:</b> \$3.00 or 2.95% of the Amount charged (whichever is greater)<br/> <b>ONE-TIME PAYMENTS VIA WEBSITE:</b><br/> <b>e-Check (checking/savings account):</b> Free<br/> <b>Debit Card:</b> \$3.00 for every \$100.00 (maximum fee of \$9.95)<br/> <b>Credit Card:</b> \$3.00 or 2.95% of the amount charged (whichever is greater)<br/> <b>ONE-TIME PAYMENTS VIA TELEPHONE:</b> Any payment made by any method (e-Check, Debit Card, Credit Card) via telephone will have an additional fee of \$6.95</p> |
| <b>Bill Pay</b> | <p>Bill Pay is an online banking service that is offered by most banks. Your checking or saving account of your choice will be debited. You may pay your assessments on a one-time occurrence or set up a recurring arrangement.</p>   | <p>Go to your bank's website and follow instructions or call your bank for assistance. Remember to include your Association Name, your 12-digit account number, and the lockbox address:</p> <p style="text-align: center;">PO Box 62051<br/>Newark, NJ 07101</p>                           | Typically Free  |
| <b>Mail</b>     | <p>ClickPay has a lockbox collection point for FirstService Residential Arizona:</p> <p style="text-align: center;">PO Box 62051<br/>Newark, NJ 07101</p>  | Nothing Required. Just tear off the remittance portion of the monthly statement and mail.   | Stamp   |
| <b>Drop Off</b> | <p>You may drive to any of the FirstService Offices for in person payment. The closest office is listed below along with the onsite office address. Office hours are 8:00am to 5:00pm, Monday - Friday.</p> <p><b>FirstService Corporate Office</b><br/>9000 E. Pima Center Pkwy, Suite 300 Scottsdale, AZ 85258</p> <p><b>Islands onsite office</b><br/>825 S. Islands Drive West Gilbert, AZ 85233</p> | <p>Nothing Required. Just tear off the remittance portion of the monthly statement and drop off. Please note that we can accept only checks, cashier/certified checks orders.</p> <p><b>**Please note: Cash, Money Orders, debit or credit cards are not accepted at our locations.</b></p> | Free  |